

Reset Bose SoundLink Wireless Mobile Speaker



Plug it in, Press and hold the power button for 15 seconds while continuing to hold the power button, unplug the speaker from the power source (outlet). Now release the power button. Reconnect the power source (plug it back in)

Plug it in, Press and hold the Multi-function button for 10 seconds. While continuing to hold the button, unplug the speaker from **power**. Then release the Multi-function button. Re-connect it to **power**

If you have an Bose SoundLink Wireless Mobile Speaker and you are having problems connecting a previous paired device or even connecting to the SoundLink Speaker. Try resetting the Speaker with the following steps.

To reset the Bose SoundLink Speaker:

1. On the speaker, press and hold the *Mute* button for *10-12 seconds* or until the LED Indicators Flash
2. The speaker should now be powered off, now press the *Power* button to power the speaker back on.
3. Now, try connecting your Bluetooth device to the Bose SoundLink Wireless Speaker.

If the above steps did not work, please visit [Bose Product Support](#) for more helpful troubleshooting steps.

Please note: The above steps are included in the users manual for the product however, the steps are located under the troubleshooting section for poor audio quality.

Update: November 2012

If you have tried the above steps, and your Bluetooth device is still unable to connect to the Bose SoundLink Speaker, you may need to clear the Bluetooth pairing settings for the Bose SoundLink Speaker – on the device(s) you are attempting to pair the speaker with. For example, if you can not get the speaker to pair with your iPhone, you need to delete the pairing entry on the iPhone and then re-pair the speaker to the iPhone.

Since the number of devices that have Bluetooth capabilities, the particular steps to delete or un-pair a device is outside the scope of this article.

Update: Flashing Red Battery Light (January 2015)

If your Bose SoundLink Wireless Mobile Speaker's battery indicator is flashing red, this usually means the battery has less than 20% charge, or the speaker's battery is in battery protection mode – and is need of charging.

Battery Protection Mode

The Bose Soundlink Speaker will enter into Battery Protection mode after 24 days, if the unit is not used and/or charged during this period of time.

To resolved both of these issues is to connect your Bose SoundLink Speaker to it AC Adapter for a minimum of 4 hours of continuous charging before attempting to use the speaker.