

# Resetting the speaker

## *Applies to:*

SoundLink Color 2

A reset may help to correct minor processor errors — much like rebooting a computer. User settings are not lost during this reset.

## Factory reset

A factory reset clears paired mobile devices, language settings, and user

1. **Connect** the speaker to power.
2. Press and hold the Multi-function button for 10 seconds.
3. While continuing to hold the Multi-function button, unplug the speaker from power.
4. Release the Multi-function button.
5. The system must be re-connected to power to complete **reboot**.

## Full System Reset

6. **Connect** the speaker to power.
7. Press and hold the Power button for 10 seconds.
8. While continuing to hold the Multi-function button, unplug the speaker from power.
9. Release the Multi-function button.
10. The system must be re-connected to power to complete **reboot**.

