

# Voyager 5200 Series Reset

Reset Sensors You may need to reset the sensors if they are not working as expected. • Wearing the headset, tap the Call button to test sensors. A talk time voice alert means sensors are working. A tone or lack of voice prompts means sensors need to be reset. •

To reset the sensors, power on headset, connect the headset to a charger or directly to your computer's USB port and place it on a flat, non-metallic surface for more than 10 seconds. •

If you don't have your charging cable available you can also reset your sensors by first turning off the headset, then pressing and holding the Call and Mute buttons simultaneously until the LED turns off. Then put on your headset and turn it on.

Disable sensors • You can disable your headset smart sensors through Plantronics Hub software under the Settings menu or in an idle state,

simultaneously press and hold the call and mute buttons for 5 seconds and a voice prompt will inform you of smart sensors status.

Pause or restart • Press and hold the Call button for 2 seconds to either pause or restart playback.

