

# **Jawbone Era Midnight / Smoke Screen/ Shadowbox Factory Reset Instructions**

Factory Reset Instructions.

- 1 Plug micro USB cable into outlet
- 2 In one hand hold the headset call button down
- 3 Now while holding the call button down plug in the micro USB cable into the headset
- 4 Wait for the RED light to flash like it would do when it is charging now release the call button
- 5 Unplug the micro USB cable.

Your headset is not Factory reset.